



MILWAUKEE POWER TOOLS MALAYSIA WARRANTY TERMS & CONDITIONS

Milwaukee offers limited warranty for New and repaired equipment subject to terms and clauses listed below:

- 1) The new equipment is warranted for **Two (2) years** or **Five (5) Times** (whichever occurs first) while repaired equipment is warranted by the Company for **One (1) month** starting from the delivery date provided that the equipment is maintained and operated as specified in the USER MANUAL, and only been serviced by any of the Company authorized service centers (Milwaukee Heavy Duty Center).
- 2) This warranty covers any defects in material or repair workmanship under normal use during the warranty period, HDC will repair at no charge, products or parts of products that proves defective due to improper material or workmanship, under normal use and maintenance.
- 3) This warranty does not cover attachment/accessories & normal wear and tear parts including but not limited to, **Rubber parts, Seals, Hoses, Vacuum motor, Carbon Brushes, Bearing, Gear, Yoke, Tools Holder, Chuck Adaptor, Spindle, Button, Filter, Selector, Power Cord, Plug Top and Housing** which costs of repairing shall be fully borne by Customer, nor does this warranty cover damage caused by improper use of the equipment, Customer's facility fault, lack of proper maintenance or where the equipment has been modified in any matters without the consent of the Company.
- 4) Generally, parts covered under the warranty includes **Armature, Field Coil, Switch, Electronics Mechanism & PCB, Battery and Charger.**
- 5) Warranty is void if products are used for any purpose other than that was intended. Please always refer to user manuals and maintenance instruction.



Warranty Claim Procedure

Please return the complete unit with transport prepaid by sender, to any local Milwaukee Service Centre with **Valid Proof of purchase (cash bill, Invoice)** for warranty claim.

*Company reserves the right to reject warranty claim if no valid document was present.

Warranty for obsolete model/beyond repair unit

In the event when a tool under warranty cannot be repaired due to obsolescent or certain condition where spare parts are not available or unrepairable, a new unit shall be given as replacement unit, where:

- a) Value of replacement tool is equivalent to the warranted tool's value.
- b) Warranty due date of the replacement tools shall follow as the warranted tool.

The term only covers the general warranty policy for tools purchased in Malaysia only. Details may vary from country to country. Please consult the local Milwaukee service center for more details.

***Not applicable for Milwaukee SDS-MAX series**

***Not applicable for Milwaukee MX series.**

***Company reserves the right to update this document at any time without prior notification.**

For and on Behalf of Milwaukee Power Tools,

A handwritten signature in black ink, appearing to read 'Kelvin Fong'.

Kelvin Fong
Milwaukee Service Centre Manager